

PPG Event

Date

Wed 03 Oct 2018 13:00 - 14:00

Location

Waiting Room

Confirmed attendees

Vicky Bromage

Other Attendees

Esther Wooley 5 patients - TS, RS, MS, 2 other guests

Details/Agenda

Bowel Screening Presentation - Sarah Potter-Concannon - 0121 424 9373

PPG Discussion / Feedback

Flu season / Extra weekend clinic

Advised of Wednesday afternoon closing

Extended Access at Iridium Practice

Minutes

Introduction and welcome to Bowel Screening Team, Sarah and co.

Presentation form BS team completed, including how to complete the test, why we are encouraging patients to uptake this screening.

VB - Spoke about the practice and changes to opening hours , discussed termination of extended access service on a Wednesday morning and the closing at 1pm on a Wednesday afternoon

MS - Stated that he was happy with the practice and our opening hours, advised that it is sometimes difficult to get an appointment but happy with the service and understands the pressures of NHS

VB - Advised of the plan to increase access via offering of extended access appointments at iridium practice and explanation of GP / HCA appts available

VB - Advised of flu clinics running as well as weekend appts available in October / November

Advised that our next meeting we hope to encourage more PPG members , asked patient to think about any other presentations / educational meetings they would like ...

Actions

Add video to TV screen of Bowel Screening presentation

Related actions

Title	Notes	Due date	Assigned to	Date completed
SMS Messages	Please can you send SMS to all pt's regarding this event , educational event advising bowel cancer screening working with Heart Of England Foundation Trust to promote screening	28/09/2018	Esther Woolley	02/10/2018
Poster	Can you please produce and display posters to advertise this event	28/09/2018	Tegan Rose	08/08/2018

Associated documents:

- Patient Care Message 03.10(1).msg

- Patient Care Message 03.10.msg